



Social Engineering is a confidence scheme that intentionally misleads an individual into giving personal information, sending money or diverting a payment based on fraudulent information. This can occur in a written or verbal communication such as an email, fax, letter or even a phone call.

If you think this won't happen to you.... Think again. This surprisingly successful fraud happens every day to unsuspecting individuals with the receipt of a message that appears to be from a legitimate vendor, client, internal employee, or authorized person. Even your caller ID can be manipulated. Ignore emails or profile updates that seek private details such as IDs or account numbers. If you think the request might be legitimate, then call the Bank or individual – using a number you know to be valid.

Sturdy Savings Bank will never call you and ask for personally identifying information.